

Refunds, Exchanges and Rush Order Policy

Full refund will be given to damaged items ONLY upon receipt of the returned product. The item must be returned in the same condition it was received. Please noted that customized / personalized items are non-exchangeable. Buyer has to be responsible for shipping costs of returned item.

I strive best for customer satisfaction with every transaction in my shop. But if you feel something goes wrong or incorrect with the items you have received, please do not hesitate to contact me before leaving neutral or negative feedbacks. I am pleased to try my best to resolve any issues or problems you have. Thank you.

Rush order fees, depend on the size of the order and the "hassle" factor.

1 -3 pieces delivery in 2 days add 20% next day add 40%

4 - 24 pieces delivery in 3 or 4 days add 25% 1 or 2 days add 50%

25-47 pieces delivery in 5 day service add 25% 3 day add 50% 1 or 2 day not available

48 plus pieces delivery in 7 day service add 25% less than 7 day service not available